

## Investor Complaints Data by Dolat Finserv Private Limited

Data as on 31<sup>st</sup> December 2025 for IPO & FPO (including OFS)

| Sr. No. | Received from                 | Pending as at end of August (last month) | Received during this particular month (current month) | Resolved during this particular month (current month) | Total pending during this particular month (current month) | Pending Complaints > 1 month | Average Resolution time (in days) |
|---------|-------------------------------|------------------------------------------|-------------------------------------------------------|-------------------------------------------------------|------------------------------------------------------------|------------------------------|-----------------------------------|
| 1       | Directly from Investors       | 0                                        | 0                                                     | 0                                                     | 0                                                          | 0                            | 0                                 |
| 2       | SEBI (SCORES)                 | 0                                        | 0                                                     | 0                                                     | 0                                                          | 0                            | 0                                 |
| 3       | Stock Exchanges (if relevant) | 0                                        | 0                                                     | 0                                                     | 0                                                          | 0                            | 0                                 |
| 4       | Other sources (if relevant)   | 0                                        | 0                                                     | 0                                                     | 0                                                          | 0                            | 0                                 |
|         | <b>Grand Total</b>            | <b>0 (Nil)</b>                           | <b>0 (Nil)</b>                                        | <b>0 (Nil)</b>                                        | <b>0 (Nil)</b>                                             | <b>0 (Nil)</b>               | <b>0 (Nil)</b>                    |

### Trend of monthly disposal of complaints (For 5 months on a rolling basis)

| Sr. No. | Month     | Carried forward from the previous month | Received during this particular month | Resolved during this particular month (current month) | Total pending during this particular month (current month) |
|---------|-----------|-----------------------------------------|---------------------------------------|-------------------------------------------------------|------------------------------------------------------------|
| 1       | May       | 0                                       | 0                                     | 0                                                     | 0                                                          |
| 2       | June      | 0                                       | 0                                     | 0                                                     | 0                                                          |
| 3       | July      | 0                                       | 0                                     | 0                                                     | 0                                                          |
| 4       | August    | 0                                       | 0                                     | 0                                                     | 0                                                          |
| 5       | September | 0                                       | 0                                     | 0                                                     | 0                                                          |

## Merchant Banking Division

|  |                    |                |                |                |                |
|--|--------------------|----------------|----------------|----------------|----------------|
|  | <b>Grand Total</b> | <b>0 (Nil)</b> | <b>0 (Nil)</b> | <b>0 (Nil)</b> | <b>0 (Nil)</b> |
|--|--------------------|----------------|----------------|----------------|----------------|

### Trend of annual disposal of complaints (For 5 years on a rolling basis)

| Sr. No. | Year               | Carried forward from the previous year | Received during this particular year | Resolved during this particular year | Total pending during this particular year |
|---------|--------------------|----------------------------------------|--------------------------------------|--------------------------------------|-------------------------------------------|
| 1       | 2022               | 0                                      | 0                                    | 0                                    | 0                                         |
| 2       | 2023               | 0                                      | 0                                    | 0                                    | 0                                         |
| 3       | 2024               | 0                                      | 0                                    | 0                                    | 0                                         |
| 4       | 2025               | 0                                      | -                                    | -                                    | -                                         |
| 5       | 2026               | -                                      | -                                    | -                                    | -                                         |
|         | <b>Grand Total</b> |                                        |                                      |                                      |                                           |

#### Notes:

- Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
- Inclusive of complaints of previous months resolved in the current month.
- Inclusive of complaints pending as on the last day of the month.
- Data shall be updated after the completion of respective calendar year.